



**PERIODIC TEST 1 (APRIL, 2023)**

**BUSINESS STUDIES (054)**

**GRADE- XII**

**TIME: 90Min.**

**MAX. MARKS: 40**

**GENERAL INSTRUCTIONS:**

- (i) All questions are compulsory.
- (ii) Marks are indicated against every question.
- (iii) There is no internal choice

1. "Success of a manager depends on the manner in which he practices the conceptual knowledge of management in combination with his own skill." What nature of management is indicated in the statement? **1**

2. To meet the objectives of the firm, the management of PQ limited offers employment to physically challenged persons. Identify the organizational objectives it is trying to achieve. **1**

3. Ram Parsad, the chairperson of Shah Foundation (Non- Profit Organisation) believes that the objectives of the foundation can be achieved without a proper management system . Which feature of management is overlooked in the given case? **1**

4. List any two indicators of growth of an organization. **1**

5. Which technique is used by Taylor for distinguishing efficient and inefficient workers? **1**

6. Describe Principle of management. **1**

7. State any two causes of fatigue that may create hindrance in the employee's performance. **1**

8. Match the 'techniques of scientific management given under 'A' with the suitable statements under 'B'. **1**

(A)	(B)
(i) Motion study	(a) Aims at eliminating unnecessary diversity of product
(ii) Simplification of work	(b) Aims to find the best way of doing the job
(iii) Method study	(c) Aims to eliminate unnecessary movements in doing job

9. Give any one reason why principles of management are called 'Contingent'. **1**

10. "Both efficiency and effectiveness are needed in management" Comment. **1**

11. "Management is regarded as a fully developed profession". Do you agree? Give reasons. **3**

12. Rishitosh Mukherjee has recently joined AMV limited, a company manufacturing refrigerators. He found that his department was under-staffed

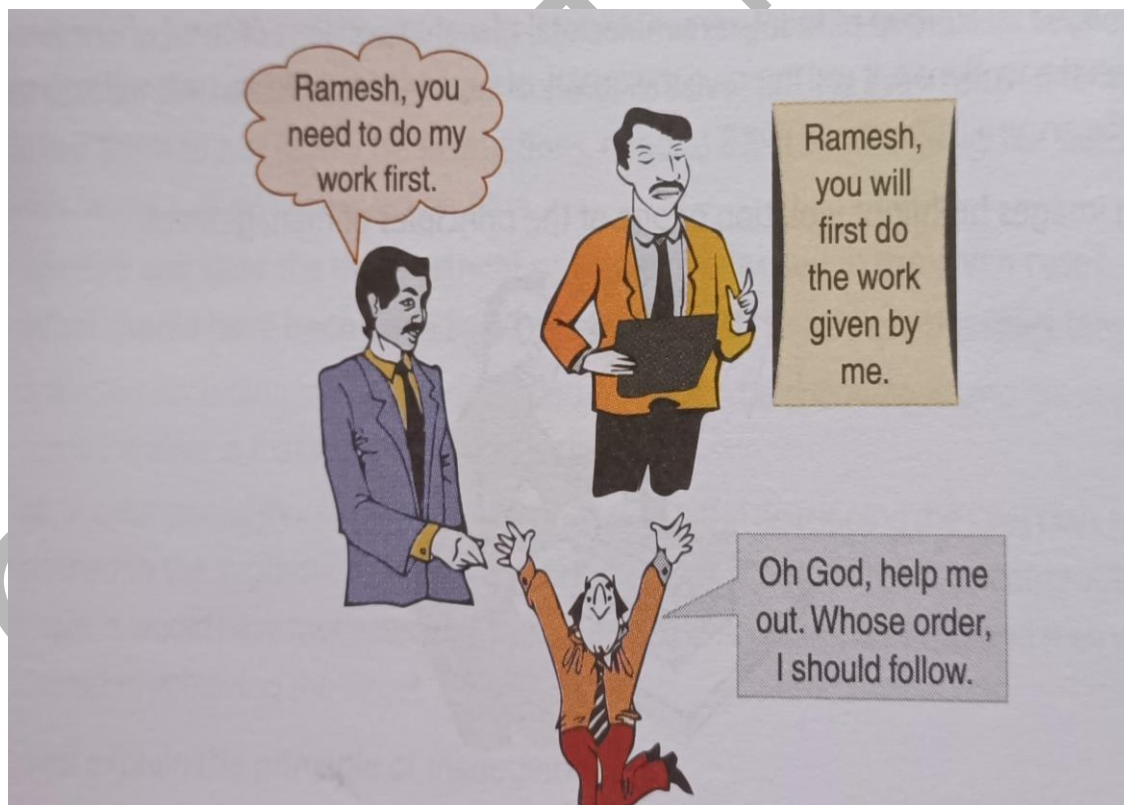
and other departments were not cooperating with his department for smooth functioning of the organization. He ensured that his department had the required number of employees and its cooperation with other departments was improved.

(a) Identify the level of management at which Rishitosh Mukherjee was working.

(b) Also state two more functions required to be performed by Rishitosh Mukherjee.

3

13. The following picture highlights violation of one of the fayol's principle of management



Identify the principle of management and state three possible consequences of such a violation.

4

**14.** “Coordination is synchronization of group efforts to achieve organizational objectives.” In the light of this statement highlight any four features of coordination”. **4**

**15.** Mohanlal and his co-workers are employed by Crest industry. All the workers keep on working from 8:00 a.m. to 9:00 p.m. without any break in between. Continuous work has reduced the production level. Management is very worried as the demand of the product is rising and production level is not satisfactory in spite of having a required workforce.

(a) Why has continuous work reduced the production level?

(b) Identify the technique of scientific management which is required to be observed in this case.

(c) How can this technique help the crest industry in meeting the increasing demand? **4**

**16.** Define management and explain the importance of management. **6**

**17.** Explain the following: **(2+4)**

(i) Centralisation and Decentralisation

(ii) Scalar Chain.

(iii) With the help of diagram explain functional foremanship.